How DTP Group optimised Scotrail's backup with ORIIUM Cloud Services



ABOUT THE CUSTOMER



ScotRail Trains Limited operates rail services in Scotland. The publicly-owned entity is owned by the Scottish Government, and overseen by Scottish Rail Holdings Limited (SRH Ltd).

ABOUT THE PARTNER



Founded in 1987, DTP Group is an IT services specialist, delivering solutions built on HP and Hewlett Packard Enterprise technologies.

By partnering with the world's most advanced IT brands, DTP customers gain access to innovations designed to deliver business outcomes and transform organisations.

The technology company takes a deep knowledge of the education, public and corporate sectors to every engagement, offering services and solutions related to PCs, laptops and desktops, printers and managed print services, as well as edge to cloud solutions such as storage, server, network and Cloud provision.

CHALLENGES

As the national rail operator in Scotland, Scotrail handles large amounts of sensitive data, with the volume continuing to increase exponentially. This includes sensitive information such as; customers' financial information, travel arrangements, and confidential employee details.

With a requirement to optimise back ups in order to protect data across multiple clouds and platforms, Scotrail consulted the market for backup as a service (BaaS) solutions.

SOLUTION

Working alongside our partners DTP Group, ORIIUM provided a managed backup service for Scotrail. This solution is ideal for organisations with data hosted across multiple platforms, such as, Scotrail's multi-cloud environment. This enables organisations to scale when required as the total data pool increases.

RESULTS

ORIIUM's secure managed cloud backup solution offers Scotrail the ability to efficiently backup its data whether it is stored on-premise, in hybrid-cloud, or on SaaS platforms.

This holistic back up approach also ensures Scotrail's resiliency in the event of a malicious attack, with all backups being encrypted to guard against data loss or lockout.

ORIIUM's fully managed support service in partnership with DTP Group provides daily management and reporting of potential threats. Reducing complexity, risk and also freeing up Scotrail's internal IT resources from backup administration to be able to focus on broader IT initiatives.

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